

Computing Services - August 2015

Date	September 11, 2015
Issues	78 issues

Issue Type Key

Icon	Name	Description
	Bug	A problem which impairs or prevents the functions of the product.
	Improvement	An improvement or enhancement to an existing feature or task.
	New Feature	A new feature of the product, which has yet to be developed.
	Task	A task that needs to be done.

Resolved Issues

T	Key	Project	Summary	Linked Issues	Motorhelp Ticket #
	ACTINST-26	Activity Insight	Create accounts for new full-time faculty for Fall 2015 term		
	ADDRVERIF-28	Address Verification	Only display completion button on final step in form		
	ADDRVERIF-27	Address Verification	Application times out with an infinite redirect loop		
	BAR-156	Banner AR	Modify population selection (popse) Current-Students for Clearinghouse report		307973
	BGEN-93	Banner General	Merge three Banner accounts into one.		308419
	BGEN-92	Banner General	Generate access log report		
	BGEN-94	Banner General	Duplicate record merge		309035
	BSA-31	Banner Security Application	Request to remove old request that has been stuck in the queue for some time.		
	BSA-29	Banner Security Application	Share knowledge of application support and maintenance		
	BSTU-247	Banner Student	Merge Banner duplicate		308003
	BSTU-245	Banner Student	Create an export of ACU Dallas students for import into Salesforce		
	BSTU-248	Banner Student	Include ESL students in the Hardwick Day extract		308686
	BTNC-34	Banner to NCAA Compliance	Document how Financial Aid Sources must be set up within NCAA Compliance Assistant		
	BTNC-32	Banner to NCAA Compliance	Complete the yearly data integration for NCAA Compliance term 1516		307396
	BTNC-31	Banner to NCAA Compliance	Perform the import of grades and GPA from Banner to Compliance Assistant.		307185
	BTNC-19	Banner to NCAA Compliance	Update student-athlete major in degree progress tab		
	BLOGS-481	Blogs	Upgrade to WordPress 4.2.4	CPM-214	

	BLOGS-480	Blogs	Update Knowledgebase theme	306249
	BLOGS-483	Blogs	Install Elegant Themes social sharing plugins	308323
	BI-229	Business Intelligence	Code review for term and aid year discount tables	
	CNVS-26	Canvas LMS	Job fails to copy courses with multiple source course values in the course tools copy table	
	CNVS-25	Canvas LMS	Course creation job attempts to create concluded courses	
	CNVS-23	Canvas LMS	Change handling of crosslisted courses to use course sections feature in Canvas	
	CNVS-21	Canvas LMS	Ensure that students who move between sections of crosslisted classes do not lose access to the course	
	CAS-132	Central Authentication Service (SSO)	Grant new Abilene Library Consortium (ALC) servers service access to SSO	
	CLASSCAL-53	Class Calendar	Troubleshoot course calendar tool creation pending	308720
	CNFLNC-49	Confluence	Add sites to offsite backup	
	CRSROSTERTOOL-150	Course Roster Tool	Student's preferred name is not displayed when it should be	
	CRSROSTERTOOL-152	Course Roster Tool	Change attendance monitoring job to report weekly statistics	
	CSGEN-62	CS General	Generate student lists for Adobe Creative Cloud pilot	
	CSGEN-66	CS General	Student Onboarding: Complete the "HTML & CSS" tracks	
	CSGEN-65	CS General	Student Onboarding: Complete programming evaluation	
	CSGEN-60	CS General	Fulltime personnel transition: Review documentation in preparation for job transition	
	CSGEN-64	CS General	Student Onboarding: Complete "Typing Test"	
	DISCO-146	Discoverer	Athletics Dept Disco Report not returning correct number of students.	
	DISCO-147	Discoverer	Make Instructional Method field available for reporting	308809
	ECHK-20	Electronic Checkin	Add text to Terms and Conditions page	
	ECHK-19	Electronic Checkin	Clear SSO sessions before enabling nag screens	
	ENDWM-38	Endowment	Advancement Banner Fund Checking for 1516	307720
	GRFRST-5	GradesFirst	The automated data import process that feeds GradesFirst isn't updating.	
	HOUS-200	Housing System	RMS interface fails to generate accounts receivable data file	
	HOUS-199	Housing System	Transfer SQL Agent Jobs to Joanna	
	HOUS-198	Housing System	Assist setup of Residence Life's new computer to use RMS	
	JIRA-41	Jira	Address security alert for JIRA and the HipChat for JIRA plugin	
	LFPORTAL-298	Liferay Portal (myACU)	Change message displayed in Advisor portlet when user does not have an advisor assigned	
	LFPORTAL-297	Liferay Portal (myACU)	Remove Financial Aid Counselor name from Accounts and Balances portlet	306329
	LFPORTAL-302	Liferay Portal (myACU)	Deactivate OpenClass course tool in My Courses portlet	
	LFPORTAL-303	Liferay Portal (myACU)	Accounts and Balances portlets are not loading	
	LFPORTAL-305	Liferay Portal (myACU)	Deactivate iTunes U course tool in My Courses portlet	
	MP-91	Meal Plans	Please provide a meal plan report to send to Aramark for planning purposes	308036

	MP-90	Meal Plans	Some meal plan assignments seem incorrect	307718
	MEDCTR-8	Medical Center	Create Medicat charge interface	307531
	MEDCTR-9	Medical Center	Configure SSO authentication for Medicat	
	MDL-26	Moodle	Remove application from service	
	MTRHLP-430	Motorhelp	Motorhelp billing is not processing after the server move	309330
	MTRHLP-427	Motorhelp	Update the remote help (Bomgar) URL within Motorhelp	305937
	MTRHLP-409	Motorhelp	Support virtualization and OS update for production server	CPM-205
	SQLSERVER-27	MS SQL Server	Daily job failing due to incorrect server name	
	SQLSERVER-26	MS SQL Server	Share knowledge of application support and maintenance	
	RHR-75	Reeher	Add "Expected Date" and "Expected Amount" to the Reeher extract.	308297
	RHR-76	Reeher	Update Prospect Status extract	309530
	SF-1	Salesforce	Help International Admissions migrate to a new Salesforce instance	CPM-194
	SHIB-2	Shibboleth	Set up single sign-on integration with Adobe Creative Cloud dashboard	CPM-199 , SHIB-1
	SHIB-1	Shibboleth	Install application for production usage	CPM-199 , SHIB-2
	SAILS-11	Standardized Assessment of Information Literacy Skills (SAILS)	Generate tracking URLs for Fall 2015 students	309034
	TLSM-486	Talisma	Fire Engine Red (FER) applications are not importing into Talisma	307911
	TLSM-484	Talisma	SAT is importing duplicating records	307359
	TLSM-494	Talisma	GRE Score import loads same file each day	309705
	TLSM-493	Talisma	Campaign email not sending.	309047
	TLSM-497	Talisma	Royall application import job is failing	
	TLSM-488	Talisma	Fire Engine Red (FER) applications are not loading into Talisma	308087
	TLSM-489	Talisma	SAT file has leading spaces which causes the import to fail	TLSM-490
	TLSM-487	Talisma	Share knowledge of application support and maintenance	
	TLSM-490	Talisma	SAT import job is failing	TLSM-489 308304
	TLSM-491	Talisma	Change the Talisma-to-Banner (TtoB) import schedule	308807
	TEG-8	TEG	TEG code review	306424
	UNPRNT-21	Uniprint	Run Faculty/Staff/Student Credit job	
	XYTHOS-180	Xythos	Address SSL security vulnerability	CPM-170

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