

Completing a Profile Online The Emerald Club

After receiving your membership package in the mail, you must enter your profile information online. Follow these steps to complete your profile.

1. Go to <http://www.nationalcar.com> and click on the **Emerald Club** tab to access the Emerald Club home page.



The screenshot shows the National Car Rental website interface. At the top, the National Car Rental logo is on the left, and the slogan "GO LIKE A PRO™" is on the right. Below the logo, there are navigation links: "Rates & Reservations", "View", "Modify", "Cancel", "Locations", "Vehicles", "Specials To Go", and "Emerald Club". The "Emerald Club" link is circled in yellow. Below the navigation bar, there are two main sections. On the left, the "Reserve Your Rental Car Now" section includes a dropdown for "Where do you live?" (set to "United States"), a "Pickup Location" field with a "Find a Location" link, "Pickup Date" (OCT-2010) and "Pickup Time" (12 Noon) dropdowns, a "Dropoff Location" field with a "Find a Location" link, "Dropoff Date" (OCT-2010) and "Dropoff Time" (12 Noon) dropdowns, and a "RESERVE NOW" button. Below this is a "More Options [click here](#)" link. On the right, the "Emerald Club Login" section includes "Login:" and "Password:" fields, "Forgot [Login?](#)" and "Forgot [Password?](#)" links, a "LOGIN NOW" button, and a "Not a member? [Enroll Now](#)" link. Below the login section is a large green banner for "ONETWOFREE" with the dates "AUG 22/10 – JAN 31/11" and the text "ENROLL TODAY TO START EARNING.". Below the banner is the "Car Rental Specials To Go" section, which lists various offers: "Last Minute Specials - now through 10/18/10", "Free Weekend Day", "\$20 Off Weekend Rentals", "\$25 Off Weekly Rentals", "One-Way Rentals to Florida - \$30/day", and "Free Upgrade". Below this is the "National Internet Exclusives" section, which lists "Garmin® GPS" and "See all National Specials To Go". At the bottom left, there is a "GOGREEN" section with the text "Your rental can make a difference for the environment" and "GREENHOUSE GAS EMISSIONS OFFSET". Below this is a "National Car Rental E-specials" section with the text "Sign up today! Follow this link to receive the Specials by email." and a link to "Sign up today!". At the bottom of the page, there is a footer with links: "Home", "About National", "Rates & Reservations", "View / Modify / Cancel", "Locations", "Vehicles", "Specials To Go", "Emerald Club", "Site Map", "Terms of Use", "Privacy Policy", "Customers with Disabilities", and "© 2010 National Car Rental".

2. On the Emerald Club home page, click [Create Login](#) to create your account. You will be prompted to create a password. Your username and password are case sensitive.



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[Rates & Reservations](#) | [View](#) • [Modify](#) • [Cancel](#) | [Locations](#) | [Vehicles](#) | [Specials To Go](#) | [Emerald Club](#)



Take a spin through our Emerald Aisle virtual tour.

[EXPLORE](#)

Emerald Club Member's Corner

Exclusive to National

- Whether you're visiting a new city on business, or want to find restaurants, stores and places of interest, the Garmin® StreetPilot® will guide you to your destination. Garmin® StreetPilot® GPS is available at over 110 participating locations in the continental US and Canada.
- A few moments of your time now, can save you even more in the future! Taking the time to verify that your profile has up to date information can save you time on your next rental. An expired credit card or driver's license can delay your transaction. Just log into Emerald Club and click on profile update.

[Enroll Now](#)

Enroll online, you can begin to enjoy all the benefits of the Emerald Club right away.

- > [Emerald Club Benefits](#)
- > [Emerald Club Executive Selection / Aisle Service® Locations](#)
- > [Emerald Reserve ServiceSM Locations](#)
- > [Emerald Club Counter ServiceSM Locations](#)
- > [Emerald Club Program Rules](#)

Emerald Club Login

Login: [Forgot Login?](#)

Password: [Forgot Password?](#)

[Rates and Reservations](#) ▼

Don't have an account? [Create Login](#)

- 3.

Follow the instructions on your screen to complete the log-in process. When you are finished, click [Submit](#).



Emerald Club

Create Login and Password

Please create your own personal login and password. Your new login and password will provide a more convenient Emerald Club login and increased security.

Although not recommended, you may enter your last name and Emerald Club number as your new login and password.

* Required Fields

Last Name: *

Emerald Club Number: *

Do not enter "NE", spaces or dashes with your Emerald Club #

NE

Your login is case sensitive. Password must be between 6 and 10 characters in length.

Login: *

Password: *

Confirm Password: *

Please enter your email address and a secret question. These will act as the security "keys" to provide lost logins or passwords. Secret Answer is also case sensitive.

Email Address: *

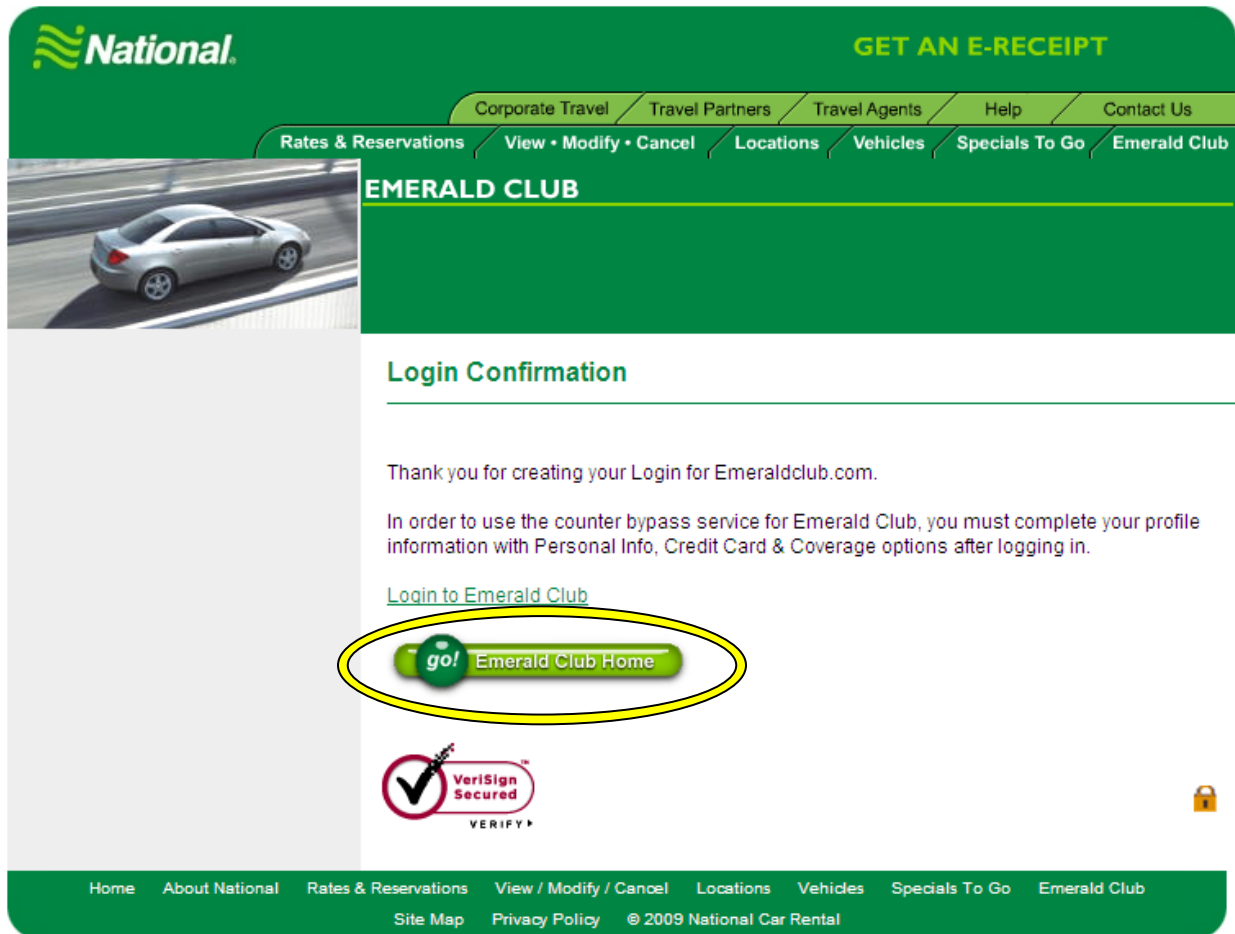
Secret Question: *

Secret Answer: *

SUBMIT

4.

The confirmation page will display. Click the [Emerald Club Home](#) link.



National. GET AN E-RECEIPT

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Rates & Reservations View • Modify • Cancel Locations Vehicles Specials To Go Emerald Club

EMERALD CLUB

Login Confirmation

Thank you for creating your Login for Emeraldclub.com.

In order to use the counter bypass service for Emerald Club, you must complete your profile information with Personal Info, Credit Card & Coverage options after logging in.

[Login to Emerald Club](#)

go! Emerald Club Home

VeriSign Secured VERIFY ▶

Home About National Rates & Reservations View / Modify / Cancel Locations Vehicles Specials To Go Emerald Club

Site Map Privacy Policy © 2009 National Car Rental

- Click one of the Profile Update links to enter your personal profile.



[Rates & Reservations](#) | [View](#) • [Modify](#) • [Cancel](#) | [Locations](#) | [Vehicles](#) | [Specials To Go](#) | [Emerald Club](#)

[GO LIKE A PRO™](#)
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Summary Info

Name: JACQUE LEAMY

Tier: EMERALD CLUB

Expiration Date: 31-DEC-2037

Reward: [Miles / Points](#)

Helpful Information

Pickup/Dropoff Location: To find a National location, enter city or station id. Or click on the 'Find a Location' link or globe icon on your right. A list of locations will display in a new window for your selection.

Emerald Club

[Emerald Club Home](#) | [Profile Update](#) | [Rental History](#) | [Log Out](#)

Welcome valued Emerald Club member **JACQUE LEAMY**
 Try our One-Click ReservationSM option to expedite your rental process.

Rental Information

* Required Fields

Where do you live? United States

Pickup / Dropoff Location *

Please enter one ONLY: city, state, country or a 3-letter airport code (for example, Fort Lauderdale or Florida or United States or FLL).

Pickup Location *

[Find a Location](#)

Pickup Date *

OCT-2010

▼

13

▼

Pickup Time *

12 Noon

▼

Dropoff Location *

[Find a Location](#)

Dropoff Date *

OCT-2010

▼

16

▼

Dropoff Time *

12 Noon

▼

Your Emerald Club Profile Choices for your Review

Contract ID: 5007125	Membership ID: 	Rate/Product Code:
Coupon ID: 	Coupon ID: 	Coupon ID:
IATA #: 		

☐ Check here if you will be making a reservation using a Central Bill Number.

6. Be sure to click each link on the left-hand side, ensuring each group of information is correct and complete. Click **Save** at the bottom of each section.



GET AN E-RECEIPT

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Rates & Reservations | View • Modify • Cancel | Locations | Vehicles | Specials To Go | Emerald Club





[Emerald Club Home](#) | [Profile Update](#) | [Rental History](#) | [Log Out](#)

Welcome valued Emerald Club member **JACQUE LEAMY**
Try our One-Click ReservationSM option to expedite your rental process.

Summary Info

Name: JACQUE LEAMY

Tier: EMERALD CLUB

Expiration Date: 31-DEC-2037

Reward: [Miles / Points](#)

[Emerald Club Home](#)
[Profile Summary](#)
[Profile Update](#)
[Personal Information](#)
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[Credit Card Information](#)
[Rental Preferences](#)
[Reward Preference](#)
[Email Preferences](#)
[Itineraries](#)
[Rental History](#)
[Logout](#)

Personal Information

- Only members who reside in the US or Canada can update their profile online. For questions, call Emerald Club Member Services at 1-800-962-7070 Monday-Friday, 9am-6pm EST.
- Requests to change a Name or Date of Birth require a signature and legal documentation. For more details [click here](#) or call the Emerald Club Member Services at 1-800-962-7070 Monday-Friday, 9am-6pm EST.
- For Contract ID changes: if you know your Contract ID number or are no longer affiliated with a corporate contract, please contact Member Services; otherwise, please contact your Corporate Travel Manager.
- First time here? Please be sure to review your rental preferences.

*** Required Fields**

First Name-Middle Name/Initial JACQUE	Last Name LEAMY
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Help

[How to Counter Bypass](#)
[Emerald Club Benefits](#)
[Executive Selection / Emerald Aisle](#)
[Locations](#)
[Emerald Reserve Locations](#)
[Emerald Club Counter Locations](#)
[Emerald Club Program Rules](#)
[Emerald Club in Europe](#)
[Emerald Club Questions](#)
[Privacy Policy](#)

SAVE

The help menu can be used as a reference for The Emerald Club questions and processes.