

Spring 2017 Comment Report

ORNEITA BURTON

Course Sections

- A** IS 410 (01): Enterprise Resource Plan Sys
- B** MGMT 331 (01): Operations Management
- C** MGMT 331 (02): Operations Management

Comments -

- A**
 - This course was very beneficial and helpful. I wish we could have walked through some assignments together and had a more clear path of how to tackle some of the assignments. I believe there are one to many assignments to complete before the semesters end
 - Thank you again for your genuine care and support this semester!
 - I think Dr. Burton is an incredible woman and has so much experience. She is great to talk to and learn from. However, her lecturing is rough many times, with lots of duplicate information and she almost always just reads from slides. When she talks about previous experience it is very interesting, but besides that it is very hard to follow.
 - I felt like there were too many assignments. I felt like I was unable to process everything I was learning and doing because there was always something to do.
 - The course was very practical and hands on with real world technology. I did feel like i was thrown into the lions den having never seen SAP before since i hadn't taken ops before SAP so i think i started at a disadvantage. So from that perspective i felt like i could've benefitted from a walk thru of an assignment in class with the professor explaining the material then allow students to work at home. We were told to only work in class which helped us work together and figure it out as a team and be productive in class but the amount of work assigned (especially in the last 2 weeks of class) did not line up with the amount of time in class.
 - Students were overloaded with assignments towards the end of the semester. Maybe decrease assignments a bit? Have more group work and class discussions along with this.
 - Overload of assignments, don't learn that much since I just follow instructions and click on what is needed. The online course was kinda pointless. Course is definitely interesting but not carried out in correct way but did not enjoy the course due to overload of assignments with unrealistic deadlines.
 - This class felt unorganized and was not well laid out. it was also advertised as an ERP class and the only program that we used was SAP.
- B**
 - Great person, Good teacher
 - Burton is a very nice lady and a great person, overall I felt that I didn't lean much You cant follow her in class, and if you look around the room everyone is just very confused. Again she's a very nice women, just not the best professor. Some things to keep in mind, is she should just stay concise to the material, and not venture out on topics. Im sure she knows what she's talking about, its just hard to follow what she's talking about in class.
 - Great professor! Thank you for your time, patience, and willingness to make sure everyone is learning and if not, let us know that you are there to help
 - Very nice lady but I struggled to do well in the class because of teaching style and test style
 - I love Dr. Burton's dedication to include prayer at the start of every class! She is probably the only professor I've seen to consistently include God and faith everyday. Dr. Burton shows that she really cares about the students' lives and supports us outside of the academic setting.
 - All assignments & tests had students left in the dark by the professor so we all were forced to figure out how to complete assignments on our own. Overall, the material was simple but due to the way in which it was delivered to us it became very convoluted.

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- Thanks
- Thank you again for your unfailing patience, forgiveness, and care throughout the semester!
- Dr. Burton cares about the subject matter, but does not teach it to where we can understand it. She spends class time discussing case studies and articles that seem only slightly related to course content, which sets us back in the syllabus. This would be fine if students were allowed to have input as well, but this course has almost no discussion time; it feels very one-way. Dr. Burton also handled the academic integrity violation very poorly, in my opinion. There was no precedent for her to drop every single person's grade, regardless of guilt; she wound up pushing the class average down by springing a much more difficult exam on us that we were not well prepared for, as a replacement for the other. Finally, I feel that Dr. Burton does not do a very good job with explaining the simulation, which forms a large part of the grade. Part of the problem is the software: it is difficult to use because it is impossible to understand. You must work off the manual constantly, and Dr. Burton doesn't help very much when you ask her questions; even when she demonstrates it in class, it doesn't make sense. Overall, her lectures were not very beneficial, and I feel that I could have done just as well if I never came to class and just self-taught using the Canvas content.
- I had to self learn most of the material, because I could not follow/understand the lectures. The material is easy to learn, but seems very difficult in class.
- I was very disappointed that the second exam did not have lockdown browser, for the other students had cheated. I made a 95 and did not cheat but was penalized by others' actions. You told us that we should be fine on the midterm, so I did not study as much and my grades started to tank from there. The semester became harder for me to thoroughly study the material. I would like you to explain more about ERP simulation before sending us into the fire.
- The material and course requirements were left up to the students interpretation, because Dr. Burton rarely explained everything to the full extent. Overall it was an easy course, made hard because of the professor.
- This class was stressful due to the lack of communication and changes made to the syllabus. Expectations were unclear throughout the semester. This class was a miserable experience because from the student's perspective we were set up to fail. Additionally, the content in this class is not relevant to what is happening outside of ACU. I negatively benefited from this class and did not learn anything that will be useful to me after graduation.
- Dr. Burton is a great person and has a loving spirit. She could be more intentional about teaching information for student comprehension rather than just talking about it quickly. This is a good class but it could be taught better.
- A great class but is unclear throughout the SAP Sim. Its hard to get good grades because she seems unorganized. Very confusing at times and you have to spend time outside the class doing your own research to understand what she is talking about.
- I do not think that she monitored the tests very well therefore students took advantage of that. She noticed students take advantage and made the course harder than it has been in the past which I think is not fair. The way she graded some assignments was really harsh and unnecessary. I really don't think she teaches the material very well and I really don't think she understands the material very well herself as she gets the material from another professor. I would not recommend anyone taking her for any class.

C

- Sometimes lectures felt irrelevant to the learning experience, some assignments were extraneous
- You need to teach the material BEFORE you quiz on it!
- There could be a week or so before the start of the simulation to understand the material and the software. I felt that my group was unprepared for the first round of the simulation because we didn't know how to work everything properly yet. Once we got a foothold, we did very well.
- I appreciated the instructor's enthusiasm for the course, and this made the course more enjoyable. A suggestion for improving the learning experience would be to release modules on canvas earlier. This semester I felt that certain readings which were released after quizzes or tests were required to have performed well on the previous graded assignments, which left me wondering if I had all of the important information throughout the course. Students with a textbook can always read ahead and this is not a problem for professors, so I would recommend in a similar fashion releasing reading materials on canvas several weeks in advance so that students can see all of the reading available to them and prepare for examinations accordingly.
- Very inconsistent teacher. Was outraged that she pulled an entire exam from the class, an exam I had gotten a 96 on and instead later gave us a make up test on entirely different material and with an entirely different format in which I received a 78. She was very inconsistent in class and it was hard to follow what schedule we were on. The group project simulation she gave us was a very inaccurate representation of how to manage operations instead it was a test of what team could somehow figure out how to use the incredibly counter intuitive software. I would not recommend this course
- She is a very sweet and caring individual. She is someone I know I could go to if I have any problems. However as a professor,

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she gets sidetracked very easy, and she does not fully explain the material we are needed to learn. It feels very unstructured.

- Dr. Burton is one of the kindest professors I've had at ACU. There was no question if she cared about her students and or the subject. However, I had a difficult time enjoying the material or taking away anything worthwhile that I could apply to my career. I would like to see how this material can be applied specifically to operations in real world situations. Not just learning terms. Having a guest speaker would be nice. Someone that works in this area and can explain the application would give more meaning in my mind. The class also felt very unpredictable and rarely followed the syllabus. I suppose coming from a Finance background I have grown used to following the numbers and steps to a "T" in my courses. Specifically, when tests were dropped and or replaced without much warning and reassigned last minute on holiday weekends.
- Love the idea and concept behind the simulation, wish we could have walked through the software a little more as a class to get more familiar with it.
- I think it is ridiculous how many different softwares I have to download for this course. The spreadsheet software could have easily been replaced by google docs. The simulation was very enjoyable though.
- I felt like some assignments were not explained well, especially the smartsheet assignment. I have never used that software before and I did not know how to use it. I spent an hour doing the assignment and I did not put a budget column in my work because I did not know how too and in return I received a zero for the assignment when I did everything else. I felt like that was harsh. The quizzes were also hard to prepare for when comparing the material we received and the material tested.
- I did not appreciate that this teacher consistently did not communicate grade materials very well with the class or just outright forgetting to let students know if there was a quiz like she normally does. I also was not happy with the fact that this teacher did not answer questions coherently or in a way that actually made sense to any of my classmates. She also did not use class time to the best of her ability. she did not actually teach any of her course material but rather would just ramble in class about tiny details. I feel like she did not successfully teach anything in this class and that I had to teach myself the entire course material on my own time.
- As a person she is very nice, but as a professor she is very unorganized. There have been occasions where she forgot to mention assignments, gave exams that included material that was not supposed to be on the test. If she were to use a lockout/ lock down browser and walk around during the exams and quizzes it would keep students from cheating (and would have saved me hours of time making and studying a review for the exam she dropped). Also when we have a quiz over power points we are able to study then take the quiz, and then she goes over the power point. Not review, study, the quiz. The class would be excellent as a January short course or a summer course, but not as a semester long course.
- Super nice professor. Hard to following along with the class, easy to get confused. But she genuinely cared about students.
- I feel like she wasn't as clear as she could be in teaching us the subject matter. That being said, she was always very open to questions and did not mind helping students to understand what she was talking about.
- Dr. Burton is a wonderful person and very generously opens up her life and family to share with us. She is a great example of a Christian role model. It is evident that she is passionate about teaching, however sometimes I don't think it is being taught in a clear format and her students are not fully understanding the content.
- Dr. Burton is a nice person and shows her Christian beliefs through her actions, but as a teacher it was hard to follow the course
- Very committed to instilling Christ-like values in students.
- Sweet lady, terrible professor. I honestly feel like I have wasted my time taking this class, and have gained no value from my semester in MGMT 331. She never stuck to any predefined plan or structure, making it very difficult to do well in the course. The actual content of the class should not have been difficult to comprehend, yet she found a way to make it nearly impossible.
- We have to jump between different programs and that can be confusing. She goes through the instructions really quickly and for those who don't use computers very well, this can be an issue.
- Dr. Burton is a very kind and personable individual. She cares about her students on a personal level and display's the Lord's love in class. I really appreciated her listening to my concerns and being willing to work out some conflicts with grades and learning abilities. However, from a professor standpoint I do not feel like I was educated on the subject matter. I did not learn anything from this course. Even the simulation I never understood what to do. There was definitely a lack of communication between instructor and students the entire semester. I also do not think it is fair that ALL students were punished for one student cheating on an exam. Though we can't always control others' actions and how they affect us in life, this is a university with an academic integrity policy and the university/professor can reprimand as they choose. It was wrong to punish all students when the professor and university had the ability to do something about it but chose to punish everyone rather than the one student. It was very disappointing to me after knowing Dr. Burton on a personal level that she would take away a grade for an exam that was in the

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syllabus from day one and studied weeks before and make us take a make up exam after Easter break with a two day notice. It wasn't right and very frustrating she handled the cheating situation that way.

- While I like Dr. Burton I often felt lost and confused by her style of teaching. She could do better at explaining the course subject better.
- There were times when the course felt a little unorganized but overall, you are a great professor and, though the course wasn't exactly my favorite, I enjoyed learning the material from you.
- Thank you for a great semester! I thoroughly enjoyed this class
- Dr. Burton is very nice, but this class was not a good experience. The material taught was usually confusing and did not pertain to what we were tested on, and instructions were often unclear or, many times, contradictory to what was said in class. I was often frustrated with the amount of cheating going on because laptops were used for all quizzes and most tests without any monitoring. I am a 4.0 student who sat on the front row and never missed a class, yet I struggled to keep even a B. Dr. Burton repeatedly said she did not want to cause any unnecessary stress, but the last-minute and unclear "busy work" assignments stressed everyone out. Have recommended that all my friends take this course as a short course or summer class.
- The format of the course often leaves students confused. The verbal lectures given by the professor often had a very limited relation to the course material. A lot of time was spent discussing abstract concepts that rarely found their way into the evaluated portion of information. In other words, the tests and quizzes we took generally had no relevance to the classes we attended other than subject matter. In speaking to other students, they often felt that the professor spent a lot of time speaking about things unrelated to the course. Overall, 90% of the class could have been online with no detriment to student learning, not including the ERP simulation, which had more value than the rest of the class. If this class was not mandatory, I would recommend other students find a replacement course as the takeaway is minimal. However, the professor took a positive stance on implementing Christ into the classroom and that was appreciated. Prayer was encouraged and the professor often took time to articulate the way that Christianity applied to the course material throughout the semester.

What specific actions and attitudes did you notice from your instructor that demonstrated his/her Christ-like character and conduct? -**A**

- We prayed before class every day. I could go to her about anything life or faith or class related!
- we prayed before every class and it helped focus the class to know what is truly important.
- She began each class with prayer and displayed patience and understanding.
- Dr. Burton prays every class and is always caring. She is a great christian example.

B

- She always had a prayer before each class as well as talking about christian values throughout the course.
- Daily prayer in class.
- Always prayed before class, always encouraged us to make ethical decisions
- Prayer before class
- She very much cares about Christ and that is shown strongly through her wanting to pray before every class
- She promoted practicing ethical behavior in the workplace.
- She had students pray before each class.
- always promoted good ethics in business
- She regularly brought up her beliefs, but sometimes they just seemed random and had no relation to what we were actually talking about.
- At the end of the course she sort of knew that all her course evaluations were going to be terrible so she gave us this lecture on how it is not Christ-like to tear someone down in the evaluations.
- She began every class with prayer time.
- We prayed every class day before we began the agenda for the day.
- Though I have issues with her as a professor, from a character standpoint I don't have complaints. She does preach at us a lot, but she is very focused on integrity and passionate about ethics, which is admirable.

What specific actions and attitudes did you notice from your instructor that demonstrated his/her Christ-like character and conduct? -

C

- Dr. Burton had great intentions about keeping her students from unnecessary stress...though that was not the case, I genuinely believe she cares about her students.
- related subject matter to Christian values. Often asked a student to pray at the beginning of class
- Prayer and conduct were reflective of her Christian beliefs. Often took time to speak about the relation of Christianity to the course material.
- I did very much appreciate the daily prayers, this is the first class I have had at ACU where we did that.
- Dr. Burton legitimately seems to care for the students while always relating the "real world" to Christian values and beliefs
- She always started class with a prayer and tried to relate course materials to a Christian view.
- She has students pray before class and applies scripture to her lessons. She also displayed servant-hood to her students by providing a free afternoon meal to them and their friends (even some who weren't in her class). That was very kind of her to do. She also met with me after class on occasion and we talked about life and our faith walks. I loved that she wanted to spend time with me out of her day to get to know me on a more personable level.
- Taking time nearly every class period to talk about Christian behavior.
- She was very kind, thats about the only positive feedback I can give though.
- Professor Burton always tried to incorporate Christian values into the coursework and relate how we can be good stewards of God's kingdom. She also prayed with us every morning.
- She had morals incorporated into all of this course, and had that be a topic for every project
- Dr. Burton was very respectful to each student, and approached potential problems or conflicts with ease.
- Dr. Burton is a very uplifting person to be around. She speaks of God in her daily conversations with students and begins each class with a prayer. She encourages us to always be ethical and that Jesus knows exactly what we do.
- She always reminded us that being a business man/woman requires representing Christ and encouraged us to see value in that above all things.
- NA
- Very friendly and seemingly honest
- Her care for students, sharing of prayer and emphasis on ethical conduct.
- Daily prayers in her class mainly.
- She has such a genuine heart for others
- .
- Although i did not believe that this teacher successfully taught our class i believe she is by far the sweetest and most christ-like teacher i have had in all three of my years in attendance at ACU.
- She constantly discussed how to do business in a Godly manner and referred to ethics often.
- Always prayed before class and always had a good attitude.