



Guide Services

Empowering you to make more informed healthcare choices

Finding the right healthcare provider can be difficult on your own. That's why we created **Guide Services** - a comprehensive resource to help you find the right healthcare provider for your needs.

Guide Services will help you:

- Find doctors or specialists near you; based on your needs.
- Locate testing facilities for MRIs, X-rays and more.
- Compare providers based on quality scores and costs.

Guide Services has real-time data:



Provider Locations



Estimated Costs for Healthcare



Hospital Quality Scores



Provider Accepts your Plan's Payment*

*based on previous claims data, not a guarantee of future acceptance

Guide Services is one phone call away!

With one phone call, your dedicated team will help you find affordable quality care that works well with your plan. Just call GPA's member services team at 800-827-7223.

If you prefer to do your own research, Guide Services is available online. Visit your GPA web portal. Once logged in to your portal, locate the ELAP Pulse tab and you'll have access to Guide Services.



Make More Informed Healthcare Decisions

Get the answers to your most important questions with Guide Services.

The screenshot shows a card for 'General Memorial' with the following details:

- General Memorial**
5 Memorial Parkway, Dallas TX 75225
800.555.1212 | Miles: 5.1 | [Map View](#)
- Historic Acceptance** (with a 'Member Preference' toggle)
Three green checkmarks in shields.
- Quantros Quality Score**
A green smiley face icon and the word 'Excellent'.
- Cost**
Two green dollar signs (\$\$).

Where is the provider located?

Has provider accepted my plan's reimbursement historically?

Does the provider perform high-quality services?

Which providers are most cost effective?

Connect with a Guide Services Expert Today!

Call 800-827-7223

